

Key Contact Information



C.O.P.S. Trust
Contract # 30086306



For Information About	Contact
<ul style="list-style-type: none">Locating a VSP® ProviderMember inquiries about benefits, claims, or eligibility	Member Services vsp.com Phone: 800.877.7195
<ul style="list-style-type: none">Employers resourcesManage eligibilityBilling and reportingMember support and communicationsDoctor directoryVSP® Healthy Innovations	Three easy steps to get started on the Employers site: <ul style="list-style-type: none">Go to vsp.com.Click on the Employers tab.To land directly on the Employers site in the future, bookmark, visionbenefits.vsp.com.
<ul style="list-style-type: none">Evidence of coverageSchedule A or 5500 forms	Field Client Support Phone: 866.213.2249 Fax: 916.463.3935 E-mail: FieldClientEastTeam@vsp.com
<ul style="list-style-type: none">Account reconciliationBillingPosting receivables	VSP Revenue 866-213-2249, Option 2 Email: VSPBilling@vsp.com
<ul style="list-style-type: none">ANSI 834Loading automated membershipElectronic file specificationsElectronic file inquiriesFTP Setup	EDI Membership Support Phone: 877.396.8940 E-mail: eei@vsp.com
<ul style="list-style-type: none">Benefit ClarificationHealth fairs/enrollment meetingsLocal servicing of businessMember communicationsGroup salesNew benefitsRates/renewalsRequest for information (RFI)Request for proposal (RFP)	Sales/Servicing Scott Mitchell Market Director Phone: 248.880.8691 E-mail: scott.mitchell@vsp.com Chris Green Account Manager Phone: 614.478.7137 E-mail: Christopher.green@vsp.com