

# CITY OF DETROIT POLICE AND FIRE RETIREE HEALTHCARE TRUST



## Admin Committee Meeting Minutes

Monday, January 13, 2025

9:30 am at BeneSys Office, Troy, MI via In-Person and via Conference Call

**Trustees:**

Chet Opolski  
Tracy Shippy (via phone)  
Dan Bojalad  
Brian Roehl  
Rick Kosmack  
Greg Trozak

**Role:**

Chair  
Vice-Chair  
Trustee  
Trustee  
Trustee  
Trustee

**Others present:** Louis Sinagra (via phone)

Rob Roberts, Priority Health (via Teams)  
Brian Green, Mariner

**Legal Representation:** Aaron Castle and Angelica Brown, VMT Law

**BeneSys Representation:** Violet Gjorgjevski and Jennifer Crosby

The meeting was called to order at 9:30 am.

**Motion** – To accept the agenda dated January 13, 2025: By D. Bojalad, seconded by B. Roehl.

- Motion Carried – Unanimously

**Priority Health – Rob Roberts**

Mr. Roberts addressed the Admin Committee to discuss Chairman Opolski's concern regarding wait times for participants calling Priority Health. Mr. Opolski had received complaints from participants and upon trying to call the designated phone line for VEBA participants himself was on hold for 40 minutes and then hung up. Mr. Roberts stated that issues that Priority Health was having with some of their CMS feeds for other groups was causing an unusually high volume of calls. Their call center took 90,000 calls during the week of January 5-11, 2025. Although the VEBA is assigned its own designated line for participants and its own member service agents, those agents were being pulled to assist with other matters. He apologized for this and let the Admin Committee know that participants should see improvement starting today.

Additionally, One Pass is receiving an unusually high volume of calls being that they are a new vendor for Priority Health and a change for participants. Mr. Roberts said this is to be expected.

Lynx, the vendor that provided the OTC benefits is also receiving a large increase in calls. Priority Health is putting together a Webinar to assist participants with utilizing their benefits with the new vendors. The Webinar information will be sent out to participants and will be provided to the Admin Committee once it is set up.

Mr. Opolski commented that participants have expectations based off of what Priority Health promised, and Priority Health has missed the mark in the first two weeks of the 2025 benefit year. He also updated the Admin Committee that he and Mr. Roberts met to discuss the option and cost of adding Dental coverage for members in future years. Mr. Roberts is putting together a proposal and will present to the Admin Committee when complete.

Lastly, Mr. Roberts provided the Admin Committee with the 2025 Performance Guarantees for Priority Health. They are the same guarantees as 2024.

**Motion** – To recommend to the Board that they approve and execute the 2025 Priority Health Performance Guarantees as provided: By G. Trozak, seconded by R. Kosmack.

- Motion Carried – Unanimously

#### **Public Comment – None**

#### **Financial Consultant**

Mr. Green updated the Administrative Committee that, at the request of Trustee Roehl he is doing research regarding the current market for the Detroit B Notes. He will report back as soon as he completes his research.

Discussion also took place regarding the Boyd Watterson investments and if there is any reason to think there may be issues, but it was determined there is no concern at this time.

#### **Legal Report**

Attorney Castle introduced the Admin Committee to Angelica Brown, a new Associate with VMT Law.

Mr. Castle then updated the Admin Committee that the hearing regarding the VEBA Grant funds is being held in the Court of Claims on January 22, 2025. They are hearing the Defendants request for Dismissal. He believes that Trustees and the public can watch the hearing via Zoom and will provide the information once he has it.

Mr. Castle also provided the Admin Committee with the Service Provider Review Schedule as of January 1, 2025. Actuary services with GRS is scheduled to be reviewed this year. Extensive discussion took place regarding this matter. The Admin Committee would like to have

representatives from GRS attend the March Admin Committee to discuss any updates they may have regarding their services and to discuss fees.

**Motion** – To recommend to the Board that Actuary services continue to be provided by GRS: By G. Trozak, seconded by R. Kosmack.

Motion Carried – Unanimously

#### **Administrator Report/Administrative Committee Report**

##### **A. Appeal 2705088327**

Ms. Gjorgjevski presented the Appeal to the Administrative Committee.

**Motion** – To recommend to the Board to approve Appeal 2705088327 and allow participant to enroll in the Health Reimbursement Account effective January 1, 2024: By B. Roehl, seconded by R. Kosmack.

Motion Carried – Unanimously

##### **B. HRA Balances on Participant Website**

Ms. Crosby informed the Admin Committee that she received calls from several participants stating that their HRA balance on the website didn't appear accurate. The transactions were not loading in a chronological order and although the website allows participant to reorganize and sort the information it was still confusing. This issue has been fixed.

#### **Business Agent Report**

Mr. Opolski informed the Admin Committee that the RDPFFA is having their Annual Meeting at Soaring Eagle Casino November 9-11, 2025. As a result, he suggested moving the Admin Committee meeting scheduled for November 10, 2025 to November 12, 2025.

#### **New Business**

##### **A. RDPFFA Response to Trustee Stipend Increase**

The RDPFFA's written approval of the Trustee Stipend Increase was provided to the Admin Committee. The correspondence will be placed on file.

#### **Unfinished Business**

##### **A. Direct Deposit Letter/Form in Checks for December 2024**

Ms. Crosby let the Admin Committee know that the request to have the Direct Deposit Letter/Form included with all the HRA Reimbursement Checks in December 2024 was completed.

**Correspondence**

**A. Manquen Vance Communication**

**Trustee Comment/Open Forum**

**Adjournment**

**Motion** – To adjourn the Administrative Committee Meeting: ***By G. Trozak, seconded by D. Bojalad.***

Motion Carried – Unanimously

Meeting adjourned at 10:40 a.m.