



Get 24/7 access to virtual dental care

When it's urgent, you can see a dentist virtually

Humana members have access to **\$0 teledentistry**, also known as virtual dental care, as part of their Humana dental plan. Teledentistry services let you see a dentist within minutes from your computer, smartphone or tablet.

If you're in pain or can't visit a dentist's office, virtual dental care may be an option rather than a visit to the emergency room

With a virtual visit, you'll speak with a dental provider through an online video chat or a phone call from the comfort of your home for a variety of dental needs. **Teledentistry dentists can:**

- **Write prescriptions when needed** (Please note, your dental plan does not cover the cost of medications.)
- **Perform a visual exam** for things like mouth, tooth or jaw pain
- **Provide instructions** on caring for mouth, tooth or jaw pain
- **Help you determine if you need urgent/emergency care** or home care until you can see their dentist
- **Help you find a dentist** if you don't have one or if requested



Smart Scan: Stay on top of your dental health between dental visits

- Simply snap a few pictures of your teeth using your smartphone
- Get a personalized oral health report and wellness score
- Speak virtually with a licensed dentist to review your results or answer questions
- Included with your plan at no extra cost

Get started at dental.com/Humana



Start your virtual dental visit in two easy steps

1 Go to dental.com/Humana

from your computer, tablet or mobile device, and **sign in** to your account.

Or, **sign up** if you don't have an account with these tips when entering your dental insurance information:

- Select "Group" for "Product Type"
- "Subscriber ID" is your "Member ID" listed on your dental ID card.

2 Choose to see a dentist now, or schedule a virtual appointment.

Humana®

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Teledentistry is not available in all states. Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services are for informational purposes only and should not be construed as medical advice. Please refer to your evidence of coverage for additional details on what your plan may cover or other rules that may apply. Teledentistry services are available on-demand or by appointment to members of all ages, including children and adolescents. Internet access is required for video teledentistry visits. Data fees may apply. Available on PPO and Traditional Preferred plans only. Dental PPO plans are not offered in all states.

For California: Covered services provided via telehealth are also available on an in-person basis at an in-network or out-of-network provider of your choice, although selection of an out-of-network provider may result in a higher cost sharing obligation for you. In-network providers will not balance bill you for covered services you receive. Acceptance of covered services from a third party telehealth provider and submission of claims will serve as consent to the terms of service provided in this notice

