

## Important Contact Information

### If You Have Question About:

Eligibility for coverage for you or your dependents.  
The amount being deducted from your pension check  
for medical, dental or vision coverage.  
The HRA program.  
Open Enrollment  
Online Enrollment

### You Should Contact:

#### **BeneSys, Inc. (Third Party Administrator) at:**

(833) 725-5336

700 Tower Drive, Suite 300

Troy, MI 48098

Hours: 7:30 a.m. - 4:30 p.m. Eastern Time, Monday -  
Friday

#### **Detroit Location:**

##### **TMR & Associates**

(313) 963-1135

601 Abbott Street

Detroit, MI 48226

**Do NOT call** the City of Detroit Benefits Administration Office

### **Priority Health**

Priority Health PPO (833) 261-4564

Priority Health HMO (833) 261-4564

October 1 - March 31, Monday - Sunday, 8:00 a.m. - 8:00 p.m.

April 1 - September 20, Monday - Friday, 8:00 a.m. - 8:00 p.m., Saturday 8:00 a.m. - Noon, Sunday and Holidays CLOSED

Priority Health Debit Over-the-Counter (833) 415-4380

TruHearing (833) 414-9252

One Pass (Gym Membership) (866) 756-9732

Healthy Rewards (833) 315-4380

October 1 - March 31, Monday - Sunday, 8:00 a.m. - 8:00 p.m.

April 1 - September 20, Monday - Friday, 8:00 a.m. - 8:00 p.m., Saturday 8:00 a.m. - Noon, Sunday and Holidays CLOSED

Priority Health Travel Pass (833) 261-4564

Priority Health Mental Health, Substance Abuse  
Benefits and Assistance (800) 673-8043

### **COPS Trust**

COPS Trust (Dental and Vision Administrator) (248) 524-0454

Delta Dental (800) 524-0149

Vision Service Plan (VSP) (800) 877-7195

### **Miscellaneous**

IRS - Tax Return Transcript Assistance (800) 908-9946

VEBA Business Agent (586) 275-2404

### **Contact Email Addresses**

Chet Opolski - Business Agent/Board Chairman rdpffa\_rhctrust@outlook.com

BeneSys HRA Reimbursement Form Submission CityofDetroitPFHRAclaims@benesys.com

### **Websites**

City of Detroit P&F Retiree HCT Website [www.ourbenefitoffice.com/DPFRHC/benefits/](http://www.ourbenefitoffice.com/DPFRHC/benefits/)

Priority Health Website [www.priorityhealth.com/dpfrhc](http://www.priorityhealth.com/dpfrhc)